#### COPYRIGHT © Hangzhou EZVIZ Software Co., Ltd. ALL RIGHTS RESERVED.

Any and all information, including, among others, wordings, pictures, graphs are the properties of Hangzhou EZVIZ Software Co., Ltd. (hereinafter referred to as "EZVIZ"). This user manual (hereinafter referred to as "the Manual") cannot be reproduced, changed, translated, or distributed, partially or wholly, by any means, without the prior written permission of EZVIZ. Unless otherwise stipulated, EZVIZ does not make any warranties, guarantees or representations, express or implied, regarding to the Manual.

### About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the  $\equiv zviz^{TM}$  website (http://www.ezviz.com).

### **Revision Record**

New release - January, 2024

### Trademarks Acknowledgement

EZVIZ <sup>™</sup>, S <sup>™</sup>, and other EZVIZ's trademarks and logos are the properties of EZVIZ in various jurisdictions. Other trademarks and logos mentioned below are the properties of their respective owners.

#### Legal Disclaimer

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, IS PROVIDED "AS IS", WITH ALL FAULTS AND ERRORS, AND EZVIZ MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT OF THIRD PARTY. IN NO EVENT WILL EZVIZ, ITS DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA OR DOCUMENTATION, IN CONNECTION WITH THE USE OF THIS PRODUCT, EVEN IF EZVIZ HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL EZVIZ'S TOTAL LIABILITY FOR ALL DAMAGES EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT.

EZVIZ DOES NOT UNDERTAKE ANY LIABILITY FOR PERSONAL INJURY OR PROPERTY DAMAGE AS THE RESULT OF PRODUCT INTERRUPTION OR SERVICE TERMINATION CAUSED BY: A) IMPROPER INSTALLATION OR USAGE OTHER THAN AS REQUESTED; B) THE PROTECTION OF NATIONAL OR PUBLIC INTERESTS; C) FORCE MAJEURE; D) YOURSELF OR THE THIRD PARTY, INCLUDING WITHOUT LIMITATION, USING ANY THIRD PARTY'S PRODUCTS, SOFTWARE, APPLICATIONS, AND AMONG OTHERS.

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. EZVIZ SHALL NOT TAKE ANY RESPONSIBILITES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, EZVIZ WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED. SURVEILLANCE LAWS AND DATA PROTECTION LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. EZVIZ SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THE ABOVE AND THE APPLICABLE LAW, THE LATTER PREVAILS.

# **Table of Contents**

0	Overview1				
1.	Package Contents	1			
2.	Basics	1			
S	Setup2				
1.	Get the EZVIZ App	2			
2.	Install the Keypad	2			
3.	Bind the Keypad	3			
4.	Using the Keypad	4			
5.	Multiple Unlocking Methods	4			

Μ	Maintence5				
1.	Disassemble the Keypad	. 5			
2.	Change the Batteries	. 5			

# Overview

1. Package Contents



The appearance of the keypad is subject to the actual one you have bought.

### 2. Basics

#### Here we take the Fingerprint-Card-Passcode-Version for example.



Only the Fingerprint-Card-Passcode-Version supports the fingerprint reader.

Name	Desc	ription		
LED Indicator	-	Solid Red: Powered on, not paired with the lock.		
	• •	Flashing Red: Pairing failed./Device exception. /Unlocking verification failed./Device is being reset.		
	_	Solid White: Pairing successful. /Unlocking verification successful.		
	• •	Flashing White: Pairing mode./Adding unlocking keys.		
	• •	Flashing Pink: Battery low.		
Doorbell Button	<ul> <li>Ring</li> <li>Resand and releat</li> </ul>	ng: Press the doorbell button Once. set: Press and hold the doorbell button before installing the battery, d then install the batteries, when the LED indicator turns flashing red, ease the button, and the device reset successfully.		

# Setup

#### Follow the steps to set your system:

- 1. Get the EZVIZ app, and log in to your EZVIZ app account.
- 2. Install the Keypad.
- 3. Add the lock to your EZVIZ account.
- 4. Bind the Keypad to your lock.

### 1. Get the EZVIZ App

- 1. Connect your mobile phone to Wi-Fi (suggested).
- 2. Download and install the EZVIZ app by searching "EZVIZ" in the App Store or Google Play<sup>™</sup>.
- 3. Launch the app and register an EZVIZ user account.



If you have already used the app, please make sure that it is the latest version. To find out if an update is available, go to the app store and search for EZVIZ.

## 2. Install the Keypad

#### 2.1. Install Battery



Install 2\*AA-sized batteries (included in the package) into the battery slot, and install the battery cover back.



#### 2.2. Install the Keypad

### **Option A (for smooth wall)**

- 1. Clean the installation location and dry it.
- Tear off the film of the foam sticker and then paste the wall bracket directly to the desired installation location, and press hard.





### **Option B (for uneven wall)**

- 1. Place the drill template onto the surface of the desired installation location, and drill two screw holes.
- 2. (Optional) Insert anchors to the holes.
- 3. Secure the mounting bracket using the provided metal screws.



3. Attach the Keypad to the wall bracket, as shown in the figure bellow.



### 3. Bind the Keypad

- 1. Go to the preview page of the lock, and tap "Settings->Accessory management-> Go to bind" to bind the Keypad.
- 2. Press and hold the doorbell button on the keypad for 3s, when the LED indicator flashes white, the Keypad entering bind mode.
- 3. Tap"Next step" to finish binding.



i) If you want to unbind the keypad, tap the unbind button at the interface of Accessory management.

### 4. Using the Keypad

After binding the Bluetooth keypad to the door lock, it can be unlocked by means such as fingerprint, card swiping, and passcode.

#### (1) Add fingerprint (Optional)

- 1. Go to the preview page of the lock, and tap "Settings->Accessory management-> Unlocking method management".
- 2. Tap the "Add fingerprints" button, and then press any key on the keypad to activate the keypad.
- 3. When the LED indicator turns flashing White, touch the fingerprint reader and repeat the operation in different directions 6 times, the fingerprint is added successfully.

#### (2) Add card

- 1. Go to the preview page of the lock, and tap "Settings->Accessory management-> Unlocking method management".
- 2. Tap the "Add cards" button, and press any key on the keypad to activate the keypad.
- 3. When the LED indicator turns flashing White, follow the app wizard to swipe card on the card-swiping area.

#### (3) Add passcode

- 1. Go to the preview page of the lock, and tap "Settings->Accessory management-> Unlocking method management".
- 2. Press the "Add passcodes" button.
- 3. Then follow the app wizard to enter the corresponding 6-10 digit valid passcode.

# 5. Multiple Unlocking Methods

#### (1) Open the door with your fingerprint

Place your fingerprint on the fingerprint reader to unlock the door.

(2) Open the door with a card

Place the card on the card-swiping area to unlock the door.

#### (3) Open the door with a passcode

Press the passcode, and then press the " $\sqrt{"}$  button to unlock the door.

# Maintence

# 1. Disassemble the Keypad

- If the batteries of the keypad is run out, you need to disassemble the keypad off the backplate from the wall, and change the old batteries with new ones.
  - It is recommended to disable the tamper alarm before removing the keypad from the backplate, please follow the steps below:
    - 1. Go to the preview page of the lock, and tap "Settings-Alarm Settings".
    - 2. Tap to disable the "Tamper Alarm".



### 2. Change the Batteries

- Improper use or replacement of the battery may result in hazard of explosion.
- · Replace with the same or equivalent type only.
- Only alkaline batteries are supported, not carbon batteries.
- Dispose of used batteries according to the instructions provided by the battery manufacturer.
- Major shocks or jolts to the unit as a result of dropping it may cause damage to the sensitive electronics within the unit.





For additional information about the device, please refer to www.ezviz.com/eu.